



Training Package

Incident Response

Real Life Incident # 1

Scenarios of Incident

Two men being investigated for alleged assault of security officer at Kitchener Road condo.

The Straits Times May 08, 2023, 05:20 PM



- SINGAPORE – Two men, aged 26 and 58, are assisting with police investigations for allegedly causing hurt to a 56-year-old security officer at a Kitchener Road condominium in Little India on Sunday morning May 7 2023.

- **Background of Incident**

- a) The incident happened around 6.50 am on Sunday morning May 7 2023.
- b) In the footage provided by the association, two men are seen swinging their fists at Mr Suraskumar, who fall backwards against the condominium's vehicle gantry near its entrance.
- c) A police report has been lodged and Mr Suraskumar is currently recovering from the attack, the statement added.
- d) Investigations are ongoing.

Objective of Training Package

- Recognize and respond to an incident.
- Detection and analysis of the incidents.
- Assess the incident quickly and effectively.
- Post-incident activity.

Key Observations

What happened?	Why was there a difference?	Lessons Learnt
<ul style="list-style-type: none">• Two men, aged 26 and 58, allegedly causing hurt to a 56-year-old security officer at a Kitchener Road condominium in Little India.• Two men swinging their fists at Security officer Mr Suraskumar, who fall backwards against the condominium's vehicle	<ul style="list-style-type: none">• Security officers might have prevented the incident from happening.• Security will not get hurt.	<ul style="list-style-type: none">• Security officer must be alert of potential unwanted incident.• Security supervisor must be able to spot incident before it's happened.• Incident could be prevented or stop if Security officer able to spot it early.• Security officer must be able to solve incident quickly and efficiently.

gantry near its entrance.		<ul style="list-style-type: none"> • Security officer must be aware that their safety is of utmost importance in dealing with any incident. • A set of SOPs should be put in place with regards to the incident so that security officer would be aware of course of action to be taken should similar incident occurs • Security officer should learn basic defensive tactic to protect themselves. • When dealing with incident bring a backup
What was supposed to happen?		
<ul style="list-style-type: none"> • Security officer when spot unwanted incident immediately inform supervisor to send backup. • Security officer do not confront the assailant move to a safer place or run back to guard house. • Security supervisor at control room immediately inform the Police ask for assistance. 		

The background features abstract, semi-transparent blue geometric shapes in the corners, resembling stylized mountain peaks or architectural elements. These shapes are layered, with some appearing more prominent than others, creating a sense of depth. The central area is a solid, light blue color.

The end